# What is EVV?





### **EVV** is Electronic Visit Verification.

EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts. EVV is required by law by January 1st, 2021. EVV is not required when the caregiver lives in the home with the member or when services are provided entirely outside the home.

### How does EVV work?

Care providers can use a smartphone app to record the time they arrive and leave the home and the type of care that was provided. The smartphone app can be used without a cell or Wi-Fi signal. A landline telephone can also be used to call and record the visit at any time.



# It in takes takes two



# **Learn Together!! EVV Takes Two**

EVV takes two to work. Someone to provide care and someone to receive care. It is important that care providers and their employers/participants are trained at the same time so you can start using EVV together.

You will have access to all our training options including online instructor-led webinars, an online Video Library, user guides and an ARIS Call Center to help you use EVV.

Online EVV Training starts November 2020

More Details Coming Soon

#### When to Use EVV **Find Your Program** Children's Personal Care (CPCS), Choices for Care (CFC), Flexible Choices (FLEX), **Developmental Disabilities** Attendant Services Program (ASP), Services (DSD - DS Waiver), Participant Directed Attendant Program (PDAC), Family Managed Respite (FMR), Moderate Needs (MNG), Adult Family Care Respite (AFCR) Traumatic Brain Injury Respite (TBI) Does the STOP! caregiver live in You do not need to YES NO same home as the use EVV care recipient Was the visit provided in the home? Did the visit You must start in the NO use EVV home? NO Did the visit Was the whole visit end in the done in the home? community? STOP! You do not need to use EVV for this visit

## **Questions?**

**Contact: ARIS Solutions** 

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